



NOTTINGHAM CITY COUNCIL
OVERVIEW AND SCRUTINY COMMITTEE

Date: Wednesday, 8 January 2014

Time: 2.00 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham,
NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Deputy Chief Executive/Corporate Director for Resources
Constitutional Services Officer: Angelika Kaufhold **Direct Dial:** 0115 8764296

<u>AGENDA</u>	<u>Pages</u>
1 APOLOGIES FOR ABSENCE	
2 DECLARATIONS OF INTERESTS	
3 MINUTES	3 - 8
4 HAVE YOUR SAY, CITIZEN FIRST AND THE CUSTOMER ACCESS PROGRAMME	
a Joint presentation by Ray Hennessy, Tracy Laxton and Claire Brown	9 - 22
b Report of Head of Democratic Services	23 - 24
c Appendix 1 Briefing Paper	25 - 32
5 PROGRAMME FOR SCRUTINY	33 - 42

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE CONSTITUTIONAL SERVICES OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES